



Florida Independent Concrete and Associated Products Inc.

Friday, July 15, 2011

A Night with the Stars

Thursday, July 14th—Arrival and check in.

5:00 pm—8:00 pm: Producer Dinner & Board Meeting (*Producer Board only*)

9:00 pm—10:00 pm: Producer/Associate **Black Light Volleyball Tournament**

Champions Event Lawn—BYOB

Friday, July 15th—

Educational Session

7:30—8:15 am: Breakfast

8:15—8:30 am: Opening Remarks

8:30—9:00 am: **Gary Clements**, State of the Association

9:00—9:45 am: [Dave Ramba](#), Ramba Consulting Group

Ramba Consulting Group is a governmental consulting firm with extensive professional and political experience in Florida's State and local government.

9:45—10:00 am: Break

10:00—11:45am: [Howard Hyden](#), *Dare To Be Awesome!*

Howard's theory and brand, "The DNA of Customer Focus," is the substantive evolution of the commonplace and overused term "customer service." Audience reaction ranges from "He's awesome!" to "On a scale of 1 to 10, you're a 15!" His unique gift is the ability to create thinking images—to "paint a picture" in the audience's mind.

11:45—Noon: Closing Remarks & Announcements

Putting Contest, Dinner & Calcutta Auction *

6:30 pm—9:00 pm This event is a buffet dinner for the whole family and includes a cash bar. Something new this year is a putting contest between the golf teams. You won't want to miss this new twist to the Auction.

Saturday, July 16th—Tournaments & Awards Banquet

7:00am—12:30pm: Fishing Tournament

8:00am—1:30pm: Golf Tournament

9:30am—11:30am: Concretians (Ladies of FICAP)

6:30 pm—11 pm: Kids Program—Survivor Fort Competition (Ages 4 to 12)

6:30 pm—7:00 pm: Banquet Reception *

7:00 pm—11:00: ~~Teen Dance (ages 13 to 19)~~ *Cancelled*

7:00pm—11:00pm: Awards Banquet *

Sunday, July 17th— No Group Activities Planned—Check Out.

** This resort is a cash free resort. All events which include a bar, will require your room key for payment.*